

Annexure C: Penalty Schedule

RT68-2026: APPOINTMENT OF A CONTRACTOR FOR THE PROVISION OF FINANCE AND ADMINISTRATION OF THE SUBSIDIZED VEHICLE FLEET FOR THE STATE FOR A PERIOD OF 60 MONTHS (1 OCTOBER 2026 TO 30 SEPTEMBER 2031)

#	Special conditions clause reference #	Clause Name	Contractor's Responsibility	Penalty Applicable	End-User Department
1	5.5	Subsidized Vehicle Procurement Processes	Ordering of an incorrect vehicle	The contractor shall be liable for all costs to re-allocate the vehicle to another participant in the scheme and pay R10 000 to the end-user department if the vehicle was already delivered to the dealership.	National Department of Transport
2	6.4.5	Financial Considerations	Non- availability of funding	R 250 000 for every week that funding is not available and accessible to ensure vehicle delivery	National Department of Transport
3	20	Security and Confidentiality of Data	Security and Confidentiality of Data	An amount of R10 000 will be payable should operational capability not be restored in 24 hours and full operations within 48 hours	National Department of Transport

#	Contract Deliverables&Service Requirements (Annex B)	Clause Name	Contractor's Responsibility	Penalty Applicable	End-User Department
3	17	Payment of RT57 suppliers	The contractor shall ensure that the RT57 service providers are paid within the required 30 days	The contractor shall be liable for all interest payable to the RT57 contractor. In addition, the contractor will need to pay R10 000 for each instance (vehicle) in which the 30-day payment was not made in time.	National Department of Transport
5	14	Call Centre Facility	The call center needs to be available 99% of the time.	R5000 for every percentage or part thereof below the 99% threshold	National Department of Transport
6	14	Call Centre Facility	The contractor shall ensure that 95% of all calls be attended to within 1 (one) minute in person.	R5000 for every percentage or part thereof below the 95% threshold	National Department of Transport